



# Cultural and Linguistic statewide study

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# The Changing Face of Delaware

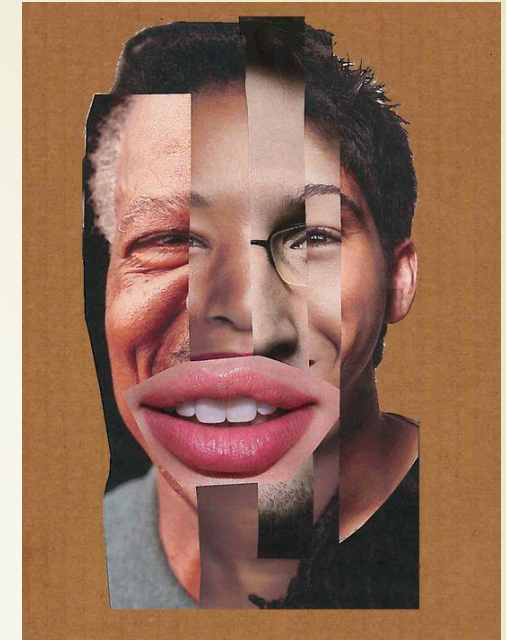
Those who study the numbers tell us that Delawareans will look and sound a lot different 30 or more years from now.

- The state's overall white population will drop from 71 percent in 2010 to 59 percent in 2060, with non-Hispanic whites expected to become a minority.

Demographics	DE	USA
White	64.1%	62.6%
<b>Black/African American</b>	<b>22.1%</b>	<b>13.2%</b>
<b>Hispanics or Latinos</b>	<b>8.7%</b>	<b>17.1%</b>
<b>Asian</b>	<b>3.6%</b>	<b>5.3%</b>
Two or more races	2.4%	2.4%
American Indian and Alaska Native	0.7%	1.2%
Native Hawaiian and Other Pacific Islander	0.1%	0.2%

2013 Census

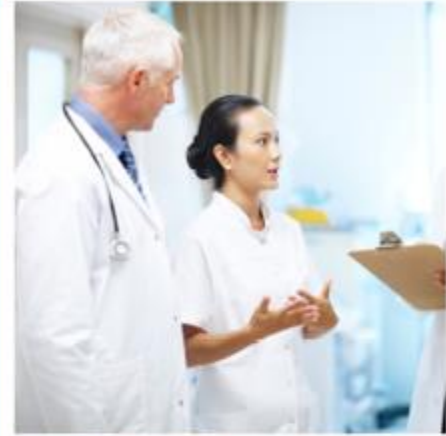
- The number of Hispanic residents in Delaware will be more than 2.6 times higher than today, growing from nearly 8 percent currently to 15 percent.
- More than 12.5% spoke a language other than English at home



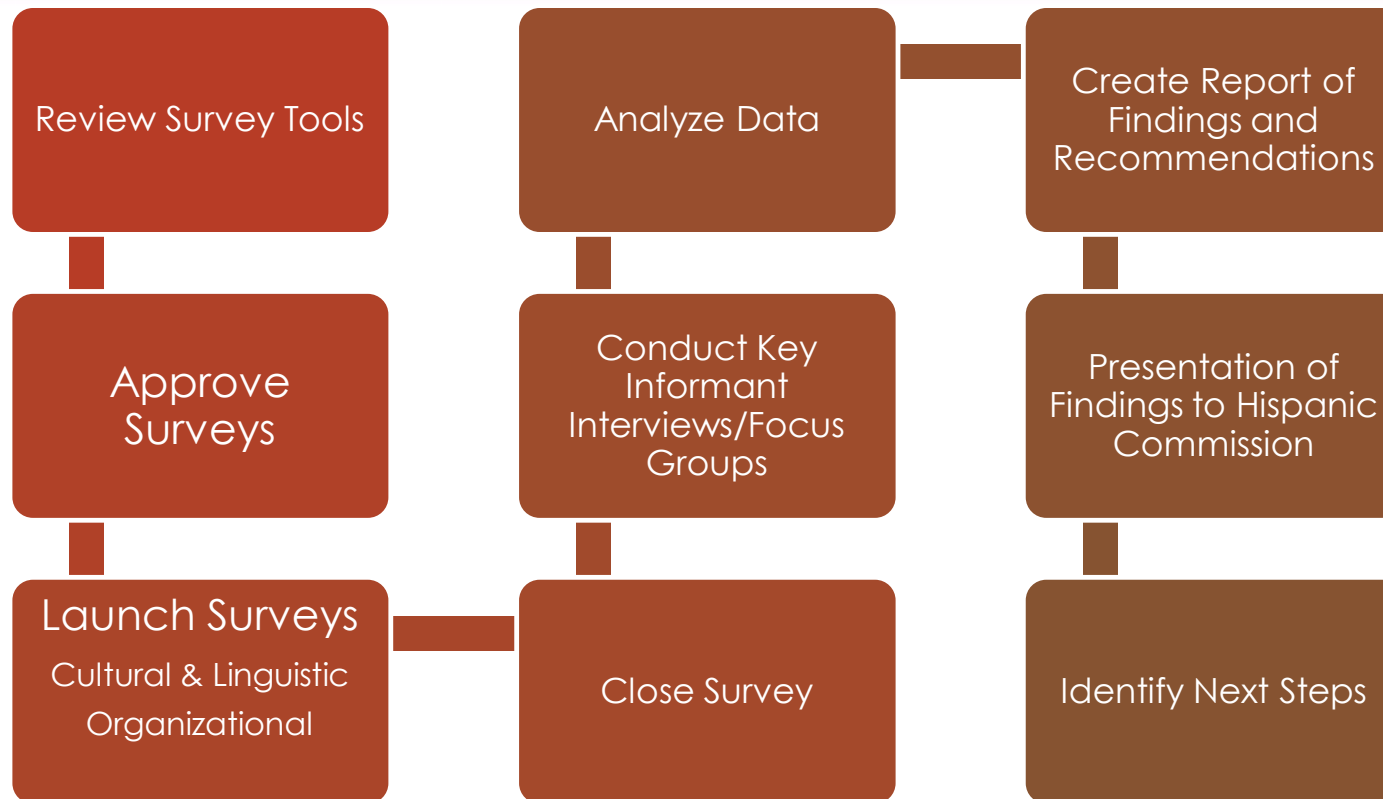
**DE News Journal**

# DE Culture and Linguistic Study

- Conduct an **assessment** to develop a set of recommendations on how to improve the current cultural and language services for Delaware
- **Update Hispanics needs analysis** study sponsored by Arshat Cannon Foundation 2008 study
- Provide an **organizational perspective** of policies and practices to identify an **agency's compliance** with federal and state legal requirements in light of Title VI of the Civil Right Act of 1964
- Provide an **operational perspective** through understanding agency's current use of language services
- Provide a **customer's perspective** on literacy and cultural enablers that can promote health



# Study Process



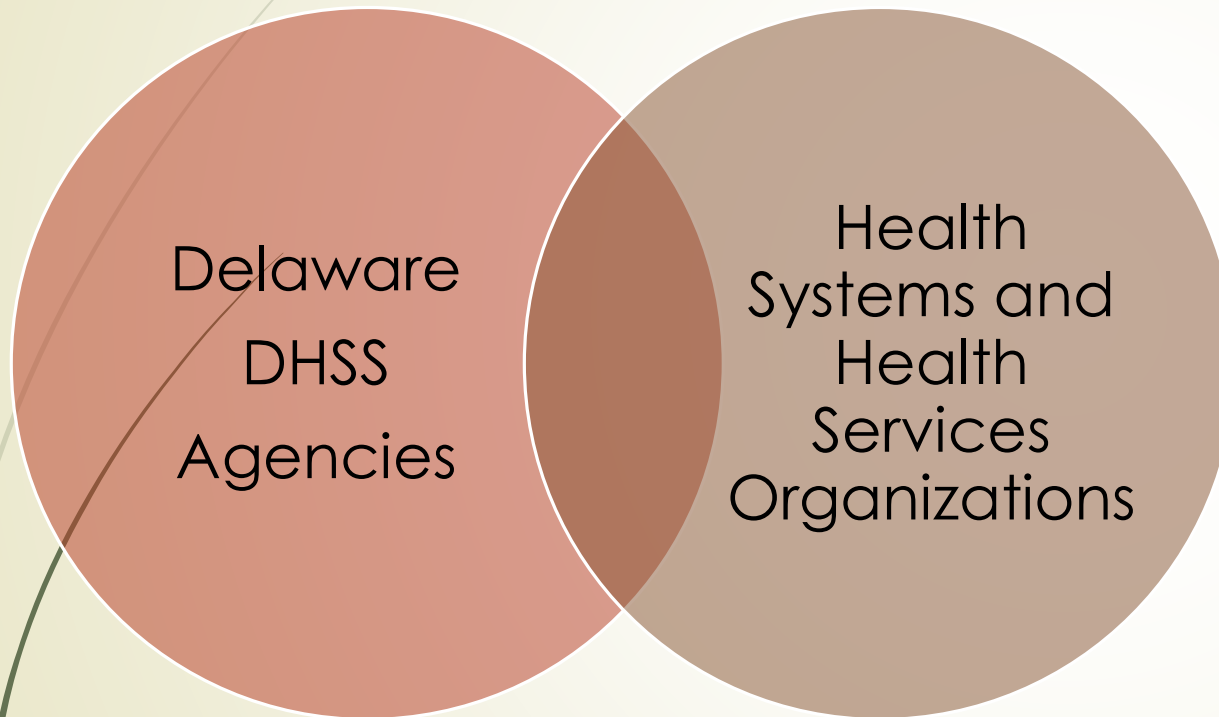
- A project plan developed with detailed timeline
- Survey stays open for 3 weeks
- Key Informant Interviews scheduled
- Data gathering, analysis, reporting timeframe approximately 3-4 months.



# Project Scope

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The assessment has a three pronged approach:

1. Analyzing organizational policy and practices
2. Analyzing operational systems, practices, and processes
3. Consumer perspective

Includes:

- Health professionals web based survey
- Organizational Survey
- 2 Focus groups
- 5 key informant interviews

# Cultural and Linguistic Study Plan

Task	Due Date
<ul style="list-style-type: none"><li>• Kick-Off Study Planning</li></ul>	July 2015
<ul style="list-style-type: none"><li>• Design and pilot survey<ul style="list-style-type: none"><li>• Provider</li><li>• Organizational View</li></ul></li></ul>	October 2015 November
<ul style="list-style-type: none"><li>• Identify health systems and services participants and appoint champions<ul style="list-style-type: none"><li>• DHSS</li><li>• Health Systems</li><li>• ACHE</li><li>• Health Services</li></ul></li></ul>	October-December
<ul style="list-style-type: none"><li>• Finalize Survey instruments and identify focus group participants</li></ul>	February-March
<ul style="list-style-type: none"><li>• Launch Study</li></ul>	March-April